

# **Homewares Sorter Volunteer**

#### About the role

Our shops and warehouse receive hundreds of items of homewares a week, donated by generous supporters.

Donations must be sorted and prepared for sale before heading to our shops or online store to raise funds for our care.

We are appealing for volunteers to help us process homewares, such as crockery and ornaments, at our warehouse in Leigh Sinton.

We ask volunteers to give one half-day shift a fortnight, however we can be flexible on days and times.



### What will you do in this role?

In this role, volunteers will take on tasks such as:

- separating saleable items from unsaleable items and items for recycling
- separating and preparing items for sale, including cleaning, polishing and inspecting for damage
- identifying unique items
- ensuring all passageways, gangways and working areas are kept clean and clear of obstruction

# What are the qualities needed for this role?

We are looking for volunteers who:

- have an interest in homewares
- work well as part of a busy team
- have an eye for detail
- are physically fit and able to lift boxes and bags of donations
- have good communication skills
- have a friendly manner
- are enthusiastic and passionate about their volunteer role
- are organised and can follow procedures in place at the warehouse
- can build relationships with customers and other volunteers



### About St Richard's Hospice

St Richard's offers free, expert care and support for adults with an illness that cannot be cured, their loved ones and carers.

#### Volunteering at St Richard's Hospice

We offer a comprehensive onboarding process including an induction day and role specific training sessions. People who regularly volunteer at the hospice are subject to a Disclosure and Barring Service (DBS) check.

#### Our promise to you

- To be part of a team and make a difference to patients and their loved ones
- Support and guidance from our staff
- To gain new skills and work experience while building your confidence
- Invitations to social events and the chance to meet other volunteers and staff
- Opportunity to feedback about your volunteering experience
- A flexible approach to volunteering
- Reimbursement of out of pocket travel related expenses
- Regular communication and updates about the hospice

## Your promise to us

- Complete annual mandatory training
- Follow St Richard's policies and procedures
- Act in line with our shared values: caring, compassionate, committed and professional
- Maintain confidentiality
- Complete your agreed volunteer shifts
- Be a positive representative of St Richard's and an ambassador of our work

We are hugely grateful to our volunteers who help us continue to care for patients and loved ones. Thank you for your interest in volunteering with us.



Contact us

St Richard's Hospice, Wildwood Drive Worcester WR5 2QT

- 01905 763963
- volunteerservice@strichards.org.uk